



## Quinquennial celebrations

November 2021

### Reflecting on the past five years

As we near the end of 2021 and celebrate EthiQal's 5th birthday, I reflect on the past remarkable five years on the EthiQal journey. We are all proud to have helped stabilise premiums for some key specialties and look forward to continuing to work with the professional society leaders to help even more doctors, and thus patients, in the years ahead. Hear from Alex Brownlee, Actuary and Executive Head of EthiQal, as he reflects on the past and looks to the future.

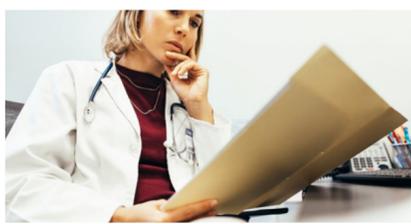
[Read more](#)



### A study of medico-legal cases against O&G doctors

Dr Bettina Taylor, Risk Management & Technical Underwriting Manager, wrote a thesis in which factors in clinical practice associated with claims were identified, based on private practice medico-legal data. Learn more about her findings by reading the thesis in full.

[Read more](#)



### A guide to handling subpoenas

Subpoenas compel witnesses to provide the court with information or documents on a specific date, time and location. Learn more about what subpoenas mean for your practice and how to navigate the process, in our step-by-step guide.

[Read more](#)



### What to do if you receive a summons

Receiving a summons can result in even the most seasoned professional to feel uneasy and overwhelmed. Our team of experienced medical and legal professionals put together a step-by-step guide to provide you with appropriate assistance and support.

[Read more](#)



### Medical misinformation

The unfounded opinions of healthcare professionals about COVID-19 vaccines caused a public outcry earlier this year. Should a line be drawn when healthcare professionals voice their personal opinions? Our medico-legal experts weighed in on the topic in a Q&A with *MedBrief Africa*.

[Read more](#)



### Three years of supporting OHH and counting...

EthiQal continues to support Operation Healing Hands and the great work that Dr Helene Basson and her team do, in providing life-changing and life-saving surgeries for patients who cannot afford it. Discover what this partnership means for improving the wellbeing and quality of life of all South Africans and residents.

[Read more](#)



### Introducing the Nebula policy admin system

In 2020, EthiQal identified the need to replace its existing IT system with a technology solution that will support current needs and allow for future business growth. Nebula was launched in May 2021 with the intention of enabling EthiQal to deliver a best-in-class service offering. Hear from Varuna Naidoo, Senior Manager of Client Services and Operations, on what this means for enhancing EthiQal's service offering.

[Read more](#)



### Thanking our doctors

EthiQal is incredibly proud to continue to honour the annual tradition of celebrating you, our nation's doctors, for a fourth year running. As part of our "This is why we say thank you" campaign, we made a donation to the Healthcare Workers Care Network (HWCN), a nationwide healthcare worker support network which offers healthcare workers across the public and private sectors free support, pro bono therapy, resources, training and psychoeducation.

A total of **27 stories were submitted**. The five winners can be viewed on the Doctors' Day webpage.

Name Surname  
Name Surname  
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Name Surname  
Name Surname  
Name Surname

[Read more](#)



### Additional reading and resources

Stay ahead of the curve by exploring knowledge-sharing and information on medico-legal aspects by navigating the Resources page:

- [What you need to know about Ivermectin](#)
- [POPIA FAQs](#)
- [What is a summons?](#)
- [Why are declarations so important?](#)
- [Informed consent explained](#)
- [Medical professional indemnity 101](#)
- [What is a request for records?](#)
- [What to do when you receive a subpoena?](#)

[Access resources](#)



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